



Cancellation Policy

We acknowledge that sometimes there is a need to cancel your enrolment. However from the time that you make your reservation a place in the training is held for you. This means that, should someone else want to complete the training on that specific day, we may not be able to accommodate them. Additionally, the Quitskills training involves an administrative procedure that is very time intensive.

If you cannot attend, or no longer require a place, please provide notice of cancellation at least 3 working days prior to the course start date. A cancellation fee will not be charged if you nominate someone else to attend in your place. A cancellation fee also applies for non-attendance at the training.

All reservations made will be subject to the Quitskills Cancellation Policy.

Cancellation Fee:

- The full, advertised course fee (\$90) will apply to cancellations received within 3 working days of the scheduled training
- Failure to notify the Quit SA Cessation Services team of a cancellation will incur the full, advertised course fee (\$90)

Please note; if there are extenuating circumstances, the Quit SA Cessation Services team should be notified. Invoices will be generated and distributed on the day where possible. Payment should be received after completion of the program.